

## State Contact Information for Online Students

The U.S. Department of Education requires disclosure to consumers residing in all states. The list below provides contact information for all 50 states, the District of Columbia, and Puerto Rico. It should not be construed as informative of agency regulation, where an institution is licensed or in which states an institution is required to be licensed.

Updated 7/1/2019

### **Alabama**

Alabama Commission on Higher Education  
100 N. Union St., Montgomery, AL 36104-3758  
PO Box 302000  
Montgomery, AL 36130-2000  
Phone: (334) 242-1998  
<http://www.ache.alabama.gov>  
[http://www.ache.edu/ACHE\\_Reports/forms/sara/studentcomp.pdf](http://www.ache.edu/ACHE_Reports/forms/sara/studentcomp.pdf)

### **Alaska**

Alaska Commission on Postsecondary Education  
PO Box 110505  
Juneau, AK 99811-0505  
Phone: (800) 441-2962  
<https://acpe.alaska.gov/ConsumerProtection>  
To request a complaint form: email [EED.ACPE-IA@alaska.gov](mailto:EED.ACPE-IA@alaska.gov)

### **Arizona**

Arizona State Board for Private Postsecondary Education  
1400 W. Washington St.  
Phoenix, AZ 85007  
Phone: (602) 542-5709  
<http://www.ppse.az.gov/complaint>

### **Arkansas**

Arkansas Higher Education Coordinating Board  
Arkansas Department of Higher Education  
423 Main St.  
Little Rock, AR 72201  
Phone: (501) 371-2000  
<http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form>  
<http://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form>

ADHE requires the certified institution to make a decision on the student grievance following the institution's public policy. Inquiries into student grievances must be limited to AHECB certified (under Arkansas Code §6-61-301) courses/degree programs and institutions and to matters related to the criteria for certification.

Within 20 days of completing the institution's grievance procedures, the student may file the complaint in writing with the ICAC Coordinator, Arkansas Department of Higher Education, 114 East Capitol, Little Rock, AR 72201.

The grievant must provide a statement from the institution verifying that the institution's appeal process has been followed. ADHE will notify the institution of the grievance within 15 days of the filing. Within 10 days after ADHE notification, the institution must submit a written response to ADHE. Other action may be taken by ADHE as needed.

### **California**

Attorney General's Office

California Department of Justice

Attn: Public Inquiry Unit

P.O. Box 9044255

Sacramento, CA 94244-2550

Phone: (899) 952-5225

<https://oag.ca.gov/contact/general-comment-question-or-complaint-form>

California Bureau for Private Postsecondary Education

2535 Capitol Oaks Dr., Suite 400

Sacramento, CA 95833

Phone: (916) 431-1897

<http://www.bppe.ca.gov/enforcement/complaint.shtml>

[http://www.bppe.ca.gov/forms\\_pubs/complaint.pdf](http://www.bppe.ca.gov/forms_pubs/complaint.pdf)

### **Colorado**

Colorado Department of Higher Education

1560 Broadway, Suite 1600

Denver, CO 80202

Phone: (303) 866-2723

<http://higher.ed.colorado.gov/Academics/Complaints/default.html>

### **Connecticut**

Connecticut Department of Higher Education

450 Columbus Blvd., Suite 510

Hartford, CT 06103-1841

Phone: (860) 947-1800

Email: [info@ctdhe.org](mailto:info@ctdhe.org)

<http://www.ctohe.org/StudentComplaints.shtml>

Connecticut Department of Consumer Protection

165 Capitol Avenue, Suite 3

Hartford, CT 06106

Phone: (800) 842-2649

<http://ct.gov/dcp/cwp/view.asp?a=1629&q=274414&dcpnav=%7c>

### **Delaware**

Delaware Department of Education

The Townsend Building

401 Federal St., Suite 2

Dover, DE 19901-3639

Phone: (302) 735-4000

Email: [dheo@doe.k12.de.us](mailto:dheo@doe.k12.de.us)

<https://www.doe.k12.de.us/sara>

Delaware Attorney General  
Fraud & Consumer Protection  
Carvel State Office Building  
820 N. French Street, 5th floor  
Wilmington, DE 19801  
Phone: (302) 577-8600

<https://attorneygeneral.delaware.gov/fraud/cpu/complaint/>

<https://attorneygeneral.delaware.gov/wp-content/uploads/sites/50/2019/04/CPU-Complaint-Form-2019.pdf>

### **District of Columbia**

District of Columbia Office of the State Superintendent of Education  
Education Licensure Commission  
810 First Street, NE  
9th Floor

Washington, DC 20002

Phone: (202) 727-6436

<http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints>

### **Florida**

Florida Department of Education  
Turlington Building

325 W. Gaines St., Suite 1514

Tallahassee, FL 32399-0400

Phone: (850) 245-0505

Email: [Commissioner@fldoe.org](mailto:Commissioner@fldoe.org)

<http://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/complaints.stml>

### **Georgia**

Georgia Nonpublic Postsecondary Education Commission

2082 E. Exchange Place, Suite 220

Tucker, GA 30084-5305

Phone: (770) 414-3300

<https://gnpec.georgia.gov/ga-sara-student-complaint-rules>

<https://gnpec.georgia.gov/webform/ga-sara-online-student-complaint-form>

### **Hawaii**

Department of Commerce & Consumer Affairs

Hawaii Post-secondary Education Authorization Program

235 S. Beretania St. Suite 801

Honolulu, HI 96813

Phone: (808) 586-7327

[http://hawaii.gov/dcca/ocp/consumer\\_complaint](http://hawaii.gov/dcca/ocp/consumer_complaint)

<http://cca.hawaii.gov/hpeap/hpeap-sara-complaint-process/>

### **Idaho**

Idaho State Board of Education

Attn: State Coordinator for Private Colleges and Proprietary Schools

Mail: 650 West State Street  
PO Box 83720  
Boise, ID 83720-0037

650 W. State St., 3<sup>rd</sup> Floor  
Boise, ID 83702  
Phone: (208) 332-6800  
Email: [Valerie.Fenske@osbe.idaho.gov](mailto:Valerie.Fenske@osbe.idaho.gov)  
[https://boardofed.idaho.gov/SARA/Complaint\\_Procedures.asp](https://boardofed.idaho.gov/SARA/Complaint_Procedures.asp)

### **Illinois**

Illinois Board of Higher Education  
1 N. Old Capitol Plaza, Suite 333  
Springfield, IL 62701-1377  
Phone: (217) 782-2551  
Email: [complaints@ibhe.org](mailto:complaints@ibhe.org)  
<http://complaints.ibhe.org/>  
<http://complaints.ibhe.org/register.aspx>

Illinois Attorney General  
Consumer Fraud Bureau  
500 South Second Street  
Springfield, IL 62701  
Consumer Fraud Hotline: (800) 243-0618  
<http://www.illinoisattorneygeneral.gov/consumers/filecomplaint.html>

### **Indiana**

Indiana Commission for Higher Education  
101 W. Ohio St., Suite 550  
Indianapolis, IN 46204-1984  
Phone: (317) 464-4440 ex. 0  
Email: [complaints@che.in.gov](mailto:complaints@che.in.gov)  
<http://www.in.gov/che/2744.htm>

### **Iowa**

Iowa College Aid  
475 SW Fifth St., Suite D  
Des Moines, IA 50309  
Phone: (515) 725-3400  
Email: [info@iowacollegeaid.gov](mailto:info@iowacollegeaid.gov)  
<https://www.iowacollegeaid.gov/studentcomplaintform>

### **Kansas**

Kansas Board of Regents  
1000 SW Jackson Street, Suite 520  
Topeka, KS 66612-1368  
Phone: (785) 430-4240  
[http://www.kansasregents.org/academic\\_affairs/private\\_out\\_of\\_state/complaint\\_process](http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process)  
[http://www.kansasregents.org/resources/PDF/2771-KBORcomplaintprocedureandform\(updated\).pdf](http://www.kansasregents.org/resources/PDF/2771-KBORcomplaintprocedureandform(updated).pdf)

## **Kentucky**

Kentucky Council on Postsecondary Education  
1024 Capital Center Dr., Suite 320  
Frankfort, KY 40601  
Phone: (502) 573-1555  
[http://cpe.ky.gov/campuses/consumer\\_complaint.html](http://cpe.ky.gov/campuses/consumer_complaint.html)  
<http://cpe.ky.gov/campuses/complaintform>

Office of the Attorney General  
1024 Capitol Center Dr., Suite 200  
Frankfort, KY 40601-3449  
Phone: (888) 432-9257  
<https://ag.ky.gov/consumer-protection/complaints>  
<https://secure.kentucky.gov/formservices/AttorneyGeneral/ConsumerComplaintForm>

## **Louisiana**

Louisiana Board of Regents  
1201 N. Third St., Suite 6-200  
Baton Rouge, LA 70802  
Mailing address: P.O. Box 3677  
Baton Rouge, LA 70821-3677  
Phone: (225) 342-4253  
<https://regents.la.gov/divisions/planning-research-and-academic-affairs/institutional-licensure/sara/>  
<https://www.regents.la.gov/assets/docs/2013/03/Board-of-Regents-SARA-Student-Complaint-Form.pdf>

Office of the Attorney General  
Consumer Protection Section  
P.O. Box 94005  
Baton Rouge, LA 70804-9005  
Phone: (225) 326-6499  
<http://www.ag.state.la.us/Article.aspx?articleID=36&catID=0>  
<http://www.ag.state.la.us/Shared/ViewDoc.aspx?Type=3&Doc=425>

## **Maine**

Maine Department of Education  
23 State House Station  
Augusta, ME 04333-0023  
Phone: (207) 624-6600  
<https://www.maine.gov/doe/learning/highered/sara>  
<https://www.maine.gov/doe/sites/maine.gov.doe/files/inline-files/sara-complaint-form.pdf>

Office of the Maine Attorney General  
Consumer Protection Division  
6 State House Station  
Augusta, ME 04333  
Phone: (207) 626-8800  
Email: [consumer.mediation@maine.gov](mailto:consumer.mediation@maine.gov)  
[http://www.maine.gov/ag/consumer/complaints/complaint\\_form.shtml](http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml)

## **Maryland**

Maryland Higher Education Commission

6 North Liberty Street

Baltimore, MD 21201

Phone: (410) 767-3300

[http://mhec.maryland.gov/institutions\\_training/Pages/career/pcs/complaint.aspx](http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx)

Office of the Attorney General

Consumer Protection Division

200 St. Paul Place

Baltimore, MD 21202

Consumer Protection Hotline: (410) 528-8662

Email: [consumer@oag.state.md.us](mailto:consumer@oag.state.md.us)

<https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm>

[al.htm](https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm)

## **Massachusetts**

Massachusetts Board of Higher Education

One Ashburton Place, Room 1401

Boston, MA 02108

Phone: (617) 994-6950

<http://www.mass.edu/forstufam/complaints/complaints.asp>

## **Michigan**

Department of Licensing and Regulatory Affairs

Bureau of Professional Licensing, Investigations & Inspections Division

P.O. Box 30670

Lansing, MI 48909

Phone: (517) 373-9196

[http://michigan.gov/documents/lara/LCE-992\\_474650\\_7.pdf](http://michigan.gov/documents/lara/LCE-992_474650_7.pdf)

Michigan Department of Attorney General

Consumer Protection Division

P.O. Box 30213

Lansing, MI 48909-7713

Phone: (517) 373-1140

<https://secure.ag.state.mi.us/complaints/consumer.aspx>

## **Minnesota**

Minnesota Office of Higher Education

Registration & Licensing

1450 Energy Park Drive, Suite 350

St. Paul, MN 55108

Phone: (651) 259-3975 or (800)657-3866

[info.ohe@state.mn.us](mailto:info.ohe@state.mn.us)

<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

**Mississippi**

Mississippi Commission on College Accreditation

3825 Ridgewood Road

Jackson, MS 39211-6453

Phone: (601) 432-6372

<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Office of the Attorney General

State of Mississippi

PO Box 220

Jackson, MS 39205

Walter Sillers Building

550 High St., Suite 1200

Jackson, MS 39201

Phone: (601) 359-3580

Email: <http://www.ago.state.ms.us/contact/>

<http://www.ago.state.ms.us>

<http://www.ago.state.ms.us/forms/consumer-protection-complaint-form/>

**Missouri**

Missouri Department of Higher Education

205 Jefferson Street

PO Box 1469

Jefferson City, MO 65102-1469

Phone: (573) 751-2361 or (800) 473-6757

Email: [info@dhe.mo.gov](mailto:info@dhe.mo.gov)

<http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

**Montana**

Montana University System

Office of Commissioner of Higher Education

Board of Regents

2500 Broadway Street

P.O. Box 203201

Helena, MT 59620-3201

Phone: (406) 444-6570

<http://mus.edu/mus-statement-of-complaint-process.asp>

Montana Department of Justice

Office of Consumer Protection

P.O. Box 200151

Helena, MT 59620-0151

Phone: (800) 481-6896

Email: [contactocp@mt.gov](mailto:contactocp@mt.gov)

<https://dojmt.gov/consumer/>

## **Nebraska**

Nebraska Coordinating Commission for Postsecondary Education  
PO Box 95005  
Lincoln, NE 68509-5005

140 N. 8th Street, Suite 300

Lincoln, NE 68508

Phone: (402) 471-2847

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Nebraska Attorney General

Consumer Protection Division

2115 State Capitol

Lincoln, NE 68509

Consumer Protection Hotline: (800) 727-6432

<https://protectthegoodlife.nebraska.gov/file-consumer-complaint>

## **Nevada**

Nevada Commission on Postsecondary Education

8778 S. Maryland Parkway, Suite 115

Las Vegas, NV 89123

Phone: (702) 486-7330

[http://cpe.nv.gov/students/students\\_home/](http://cpe.nv.gov/students/students_home/)

## **New Hampshire**

New Hampshire Department of Education

Division of Higher Education

101 Pleasant St.

Concord, NH 03301-3494

Phone: (603) 271-3494

<http://www.education.nh.gov/highered/compliance-allegation.htm>

<https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx>

## **New Jersey**

New Jersey Commission on Higher Education

20 West State Street

4th floor, PO Box 542

Trenton, NJ 08625-0542

Phone: (609) 292-4310

<https://www.state.nj.us/treas/highereducation/contactus.shtml>

New Jersey Office of the Attorney General

Division of Consumer Affairs

124 Halsey Street

Newark, NJ 07102

P.O. Box 45025

Newark, NJ 07101

Phone: (973) 504-6200 or (800) 242-5846

Email: [AskConsumerAffairs@lps.state.nj.us](mailto:AskConsumerAffairs@lps.state.nj.us)



<http://www.nj.gov/oag/ca/complaint/ocp.pdf>

### **New Mexico**

New Mexico Higher Education Department  
2048 Galisteo St.  
Santa Fe, NM 87505-2100  
Phone: (505) 476-8400  
<http://www.hed.state.nm.us/students/complaints.aspx>

### **New York**

New York State Education Department  
Office of Higher Education  
Office of College & University Evaluation  
89 Washington Avenue, Room 960 EBA  
Albany, New York 12234  
Phone: (518) 474-1551  
Email: [ocueinfo@mail.nysed.gov](mailto:ocueinfo@mail.nysed.gov)  
<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>  
<http://www.nysed.gov/common/nysed/files/complaint-form.pdf>

New York State Department of State  
Division of Consumer Protection  
One Commerce Plaza  
99 Washington Ave.  
Albany, NY 12231-0001  
Phone: (518) 474-8583 or (800) 697-1220  
<https://www.dos.ny.gov/consumerprotection/form/complaintform.asp>

### **North Carolina**

University of North Carolina Board of Governors  
North Carolina Post-Secondary Education Complaints  
910 Raleigh Road  
Chapel Hill, NC 27515-2688  
Phone: (919) 962-4550  
<http://www.northcarolina.edu/complaints>

North Carolina Department of Justice  
Consumer Protection, Attorney General's Office  
9001 Mail Service Center  
Raleigh, NC 27699-9001  
Phone: (919) 716-6400  
<https://www.ncdoj.gov/complaint>  
<https://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

### **North Dakota**

North Dakota Department of Career and Technical Education  
State Capitol - 15th Floor  
600 E. Boulevard Ave. Dept. 270  
Bismarck, ND 58505-0610  
Phone: (701) 328-3180

Email: [cte@nd.gov](mailto:cte@nd.gov)

[http://www.nd.gov/cte/private-post-inst/docs/NDSBCTE\\_Student\\_Complaint\\_Procedure.pdf](http://www.nd.gov/cte/private-post-inst/docs/NDSBCTE_Student_Complaint_Procedure.pdf)

North Dakota Office of Attorney General

Consumer Protection Division

Gateway Professional Center

1050 E. Interstate Ave. Suite 200

Bismarck, ND 58503-5574

Phone: (701) 328-3404

Email: [ndag@nd.gov](mailto:ndag@nd.gov)

<https://attorneygeneral.nd.gov/consumer-resources/consumer-complaints>

## **Ohio**

Ohio State Board of Career Colleges and Schools

30 E. Broad St., Suite 2481

Columbus, OH 43215

Phone: (614) 466-2752 or (877) 275-4219

Email: [bpsr@scr.state.oh.us](mailto:bpsr@scr.state.oh.us)

<http://scr.ohio.gov/Portals/0/PDFs/psr63.pdf>

Ohio Board of Regents

25 South Front Street

Columbus, OH 43215

Phone: (614) 466-6000

<https://www.ohiohighered.org/students/complaints>

Ohio Attorney General

Consumer Protection Section

30 East Broad Street, 14th floor

Columbus, OH 43215-3400

Phone: (614) 466-4986 or (800) 282-0515

<https://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers/File-A-Complaint>

## **Oklahoma**

Oklahoma State Regents for Higher Education

655 Research Parkway, Suite 200

Oklahoma City, OK 73104

Phone: (405) 225-9100

<http://www.okhighered.org/current-college-students/complaints.shtml>

<http://www.okhighered.org/resources/Student-Complaint-Form/>

Oklahoma Department of Career & Technology Education

1500 W. 7<sup>th</sup> Ave.

Stillwater, OK 74074-4364

Mail: Service Center

1201 N. Western Rd.

Stillwater, OK 74075

Phone: (405) 377-2000 or (800) 522-5810

<http://www.okcareertech.org/about/state-agency/policies/comments-or-complaints-policy>

Oklahoma Office of the Attorney General  
Consumer Protection Unit  
Attn: Investigative Analyst  
313 NE 21st Street  
Oklahoma City, OK 73105  
Phone: (405) 521-3921  
<https://domino.oag.ok.gov/consumer/complt.nsf/complaint.html>

### **Oregon**

Oregon Office of Degree Authorization  
1500 Valley River Drive, Suite 100  
Eugene, OR 97401  
Phone: (541) 687-7400 or (800) 452-8807  
<http://www.oregonstudentaid.gov/contact.aspx>

Oregon Department of Education  
Higher Education Coordinating Commission  
255 Capitol Street NE  
Salem, OR 97310-0203  
Phone: (503) 947-5600  
<http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx>

Attorney General  
Financial Fraud/Consumer Protection Section  
1162 Court Street NE  
Salem, OR 97301-4096  
Phone: (503) 378-4400  
<https://justice.oregon.gov/consumercomplaints/OnlineComplaints/OnlineComplaintForm/en>

### **Pennsylvania**

Pennsylvania Department of Education  
Division of Higher & Career Education  
Postsecondary and Adult Education  
333 Market St. 12<sup>th</sup> Floor  
Harrisburg, PA 17126-0333  
Phone: (717) 783-8228  
Email: [ra-collunivseminfo@pa.gov](mailto:ra-collunivseminfo@pa.gov)  
[https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/State-Authorization-Reciprocity-Agreement-\(SARA\).aspx](https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/State-Authorization-Reciprocity-Agreement-(SARA).aspx)  
<https://www.education.pa.gov/Documents/Postsecondary-Adult/College%20and%20Career%20Education/Colleges%20and%20Universities/Higher%20Education%20Complaint%20Form.pdf>

Pennsylvania Office of the Attorney General  
14th Floor, Strawberry Square  
Harrisburg, PA 17120  
Phone: (717) 787-3391  
<https://www.attorneygeneral.gov/submit-a-complaint/consumer-complaint/>

**Puerto Rico**

Council of Education of Puerto Rico

PO Box 19900

San Juan, PR 00910-1900

Phone: (787) 722-2121

<http://www.agencias.pr.gov/agencias/cepr/inicio/Pages/SARA.aspx>

[http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA\\_Co\\_mplaint\\_Process.pdf](http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA_Co_mplaint_Process.pdf)

Puerto Rico Department of Justice

Torre Chardon, Suite 1201

350 Carlos Chardon St.

San Juan, PR 00918

Phone: (787) 766-5656 or (877) 872-5656

<http://www.justice.gov/usao/fls/Misc/CitizenComplaintForm.pdf>

**Rhode Island**

Rhode Island Board of Governors for Higher Education

Suite 524 Shepard Building

80 Washington Street

Providence, RI 02903

Phone: (401) 456-6000

Email: [ribghe@ribghe.org](mailto:ribghe@ribghe.org)

<http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf>

Rhode Island Department of the Attorney General

Consumer Protection Unit

150 South Main Street

Providence, RI 02903

Phone: (401) 274-4400

<https://riag.wufoo.com/forms/q1851amb1bdd4d5/>

**South Carolina**

South Carolina Commission on Higher Education

1122 Lady St., Suite 300

Columbia, SC 29201

Phone: (803) 737-2260

Email: [cbrown@che.sc.gov](mailto:cbrown@che.sc.gov)

[http://www.che.sc.gov/CHE\\_Docs/academicaffairs/SARA/ComplaintForm.pdf](http://www.che.sc.gov/CHE_Docs/academicaffairs/SARA/ComplaintForm.pdf)

**South Dakota**

South Dakota Board of Regents

306 E. Capitol Ave, Suite 200

Pierre, SD 57501-2545

Phone: (605) 773-3455

<https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx>

South Dakota Office of the Attorney General  
Division of Consumer Protection  
1302 E. Hwy 14, Suite 3  
Pierre, SD 57501-8053  
Phone: (605) 773-4400  
<http://consumer.sd.gov/complaintform.aspx>

### **Tennessee**

Tennessee Higher Education Commission  
Division of Postsecondary School Authorization  
404 James Robertson Parkway, Suite 1900  
Nashville, TN 37243  
Phone: (615) 741-3605  
<https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html>

### **Texas**

Texas Higher Education Coordinating Board  
1200 E. Anderson Lane  
Austin, TX 78752

P.O. Box 12788  
Austin, TX 787-2788  
(512) 427-6101  
<http://www.thecb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9>

Texas Office of the Attorney General  
Consumer Protection Division  
PO Box 12548  
Austin, TX 78711-2548  
Phone: (800) 621-0508  
<https://www.texasattorneygeneral.gov/consumer-protection/file-consumer-complaint>  
<http://txoag.force.com/CPDOnlineForm>

### **Utah**

Utah Division of Consumer Protection  
160 East 300 South, 2<sup>nd</sup> Floor  
P.O. Box 146704  
Salt Lake City, UT 84114-6704  
Phone: (801) 530-6601  
Email: [consumerprotection@utah.gov](mailto:consumerprotection@utah.gov)  
<http://consumerprotection.utah.gov/complaints/index.html>  
<http://consumerprotection.utah.gov/complaints/manual.html>

### **Vermont**

Vermont Agency of Education  
219 N. Main St., Suite 402  
Barre, VT 05641  
Phone: (802) 479-1030  
Email: [AOE.EdInfo@state.vt.us](mailto:AOE.EdInfo@state.vt.us)

<http://education.vermont.gov/sites/aoe/files/documents/edu-postsecondary-program-complaint-resolution.pdf>

Vermont Attorney General's Office  
Consumer Assistance Program  
146 University Place  
Burlington, VT 05405

Phone: (802) 656-3183 or (800) 649-2424

<https://agocapcomplaint.atg.state.vt.us/forms/consumer-assistance-program-complaint-form/>

### **Virginia**

State Council of Higher Education for Virginia  
Private & Out-of-State Postsecondary Education  
101 N. 14th St., 10<sup>th</sup> Floor

James Monroe Building  
Richmond, VA 23219

Phone: (804) 255-2600

Email: [communications@schev.edu](mailto:communications@schev.edu)

<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

### **Washington**

Washington Student Achievement Council  
917 Lakeridge Way SW

Olympia, WA 98502

Phone: (360) 753-7800

Email: [complaints@wsac.wa.gov](mailto:complaints@wsac.wa.gov)

<http://www.wsac.wa.gov/student-complaints>

Washington State Office of the Attorney General  
1125 Washington Street SE  
PO Box 40100

Olympia, WA 98504-0100

Phone: (360) 753-6200

<https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx>

<http://www.atg.wa.gov/file-complaint>

### **West Virginia**

West Virginia Higher Education Policy Commission  
1018 Kanawha Blvd E., Suite 700

Charleston, WV 25301-2800

Phone: (304) 558-5719

<http://www.wvhepc.edu/wp-content/uploads/2015/01/Complaint-Form2.pdf>

West Virginia Office of the Attorney General  
Consumer Protection Division  
State Capital Complex, Bldg. 1, Room E-26  
Charleston, WV 25305

Phone: (304) 558-8989 or (800) 368-8808

Email: [consumer@wvago.gov](mailto:consumer@wvago.gov)

<http://www.ago.wv.gov/Pages/consumercomplaint.aspx>

**Wisconsin**

Wisconsin Educational Approval Board

431 Charmany Dr., Suite 102

Madison, WI 53719

Phone: (608) 266-1996

Email: [eabmail@eab.wisconsin.gov](mailto:eabmail@eab.wisconsin.gov)

<http://www.heab.state.wi.us/dlab/students.html#file>

**Wyoming**

Wyoming Department of Education

State Board of Education

2300 Capitol Avenue

Hathaway Building, 2nd Floor

Cheyenne, WY 82002-2060

Phone: (307) 777-7675

<http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>

Wyoming Office of the Attorney General

Kendrick Bldg., 2320 Capitol Ave.

Cheyenne, WY 82002

Phone: (307) 777-7841 or (800) 438-5799

<http://ag.wyo.gov/cpu/consumer-complaints>