

# TransferMate

## INTERNATIONAL PAYMENT INSTRUCTIONS

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### SAVE TIME AND MONEY WHEN PAYING YOUR FEES INTERNATIONALLY

TransferMate is an easy-to-use payment method that offers a secure, fast and affordable way to make your international education payments from around the world.

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TRANSFERMATE  
HELPS  
INTERNATIONAL  
FAMILIES REDUCE  
PAYMENT DELAYS  
AND FEES.

#### “SO, WHAT’S IN IT FOR ME?”

- ✓ No international sender/receiver fees
- ✓ Preferential exchange rates
- ✓ 24-hour customer service
- ✓ Payments quickly post to your student account
- ✓ A safer and easier way to pay

# "SOUNDS GREAT. SO, HOW DO I MAKE A PAYMENT?"

## STEP 01



- Log in to your **Student Account**.
- Go to the **Make Payment** tab, and verify the Current Account Balance.
- Select **TransferMate** in the Method drop-down menu.
- Select the country you are paying from and click Review Rate.
- Select your preferred payment method (bank transfer or e-wallets).
- Enter payer details, confirm the payment information and initiate your payment.



## STEP 02



- If you are paying by **bank transfer**, you will be emailed the banking instructions. Make your payment to the instructed bank account.
- If you chose to pay through your preferred **e-wallet**, follow the instructions presented online.
- Only send the amount indicated on your student bill.
- Include your unique Transaction Reference number with the payment.

**NOTE:** Brazilian, Chinese, South African and Indian students will be required to send supporting documents, which can easily be uploaded.



## STEP 03



- Once TransferMate receives your payment, it will be sent to your institution.
- Your payment will automatically post to your **Student Account**
- Confirmation of the posted payment will be emailed to you and the institute.

Alternatively, here is a link to all TransferMate's local contact supports around the world, including access to their LIVE CHAT - <https://transfermateeducation.com/en/contactus.aspx>

**If you have payment-related questions,  
please reach out to TransferMate at:**

P: +1 312 924 3737 | E: [edu@transfermate.com](mailto:edu@transfermate.com)  
Skype: [international.student.payments](https://www.transfermateeducation.com)  
[www.transfermateeducation.com](https://www.transfermateeducation.com)

TransferMate is a globally regulated payment solution.  
View our regulations on: [www.transfermate.com](https://www.transfermate.com)